

Look for the Windmill

www.indianaruralwater.org



RESERVE YOUR PLACE TODAY!!

Register On-Line
www.indianaruralwater.org

E-mail
MaryJane
@indianaruralwater.org

Fax
855-202-7298

Mail
IRWA
PO Box 242
Zionsville, IN 46077

RESERVE YOUR PLACE TODAY!!

Questions??
866-895-4792

MaryJane Peters
Administrative Director
866-895-4792—Office
855-202-7298—Fax
MaryJane@indianaruralwater.org

Monique Riggs
Program Manager
317-372-9864
Monique@indianaruralwater.org

Odetta Cadwell,
Executive Director
317-402-7349
OdieIRWA@aol.com
or
Odetta@indianaruralwater.org



Indiana Rural Water Association

with our friends from Indiana Rural Community Assistance Program

BOARD TRAINING FOR SMALL UTILITIES

FEES, TIME and LOCATION:

Registration fees: \$30.00

Times / Locations: 4:00pm-8:00pm (local time)
(Registration begins at 3:30pm — workshop starts promptly at 4:00pm)

July 23, 2019 Fair Oaks Farms
Farmhouse Restaurant & Conference Center
708 N 00 E
Fair Oaks, IN 47943

July 24, 2019 Hampton Inn
12161 N US 31
Edinburgh, IN 46124



Presenters: Indiana Rural Community Assistance Program
Vicki Perry, State Director
Mary Hollingsworth, Technical Assistance Provider, Compliance Specialist
Mary Hoover, Technical Assistance Provider, Water Specialist
Mike Novac, Technical Assistance Provider, Certified Operator

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Fax or mail today!

REGISTRATION Board Training for Small Utilities

Date & Location Attending: _____

System/Company Name _____

Representative _____ Title _____
(Please send in one registration form for each person attending.)

Address _____

City/St/Zip _____ County _____

Tel () _____ Fax () _____

Email _____ Fee Due \$ _____

Check Enclosed Pay on Site Bill Us (PO# _____) Credit Card

CREDIT CARD Visa _____ MC _____ Discover _____ American Express _____

_____ Exp.: _____ - _____

NAME ON CARD _____ Security: _____

SIGNATURE _____

Email for receipt, if needed _____



Contact Hours

Available

IDEM pending approval for
Water & Wastewater -
4 hours

Integrity:

"That's when you're
good even when
nobody's looking!"



IRWA's mission since
our founding in 1968,
has been to provide
education and technical
assistance to water
and wastewater systems
in Indiana.

Our icon, the Windmill,
continues to symbolize
our mission and our
commitment to this
industry that we all so
proudly serve.

*Look for the
Windmill*

Indiana Rural Water Association & Indiana Rural Community Assistance Program

presents

Board Training for Small Utilities July 23rd Fair Oaks, IN and July 24th Edinburgh, IN

Managerial

- * Board Responsibilities
- * Productive Board Meetings
- * Public Relations and Customer Service
- * Board Policies & Recordkeeping

Financial

- * Budgets
- * Rate-Setting
- * Asset Management
- * Capital Improvements
- * Billing & Collection Strategies

Technical

- * Understanding your permit(s)
- * Adequate collection, treatment, storage, and distribution
- * Working with your Operator
- * Certified Operator Classifications
- * Operator's Responsibilities
- * New Rules and Regulations
- * Utility Safety, Security, and Cooperation

Clerks and operators are invited to attend. Dinner provided. Attendees will receive a Certificate of Attendance and RCAP's Utility Board Manual. IDEM approval pending for 4 water and 4 wastewater contact hours.

Indiana Rural Water Association Inc.
PO Box 242
Zionsville, IN 46077-0242



WORKSHOP
Board Training for Small Utilities
July 23rd - Fair Oaks, IN and July 24th, Edinburgh, IN

Return Service Requested